

TERMS AND CONDITIONS OF TRAINING

You (the client) agree:

The full session fee will still apply if you do not arrive for your appointment and do not call to cancel 24 hours in advance. If you are more than 15 minutes late for your appointment, it will be considered a no show and the full session fee will still apply. If you arrive late for a session, it will not be extended and will finish at the scheduled time. If the trainer is more than 15 minutes late for a scheduled appointment, it will not be extended and will finish at the scheduled time. You will then receive that training session free. (Please initial _____)

A \$30.00 administration fee applies to each payment returned NSF to the company. Payment is due in cash within 14 days of notification. (Please initial _____)

Your failure to use the training package (sessions) will not relieve you of payment. (Please initial _____)

All sessions are subject to an expiration date. Any sessions remaining after the expiration date will not be provided to you and no refund will be issued. (Please initial _____)

You may cancel this agreement within 5 days after receiving a copy of this agreement. No reason is needed. Cancellation must be in writing and delivered to The Court Masters postmarked no later than 5 days after receiving a copy of this agreement. The payment received from you will be refunded within 30 business days of receiving the cancellation letter. Any training sessions already conducted will be charged at the individual session fee and deducted from the refund. (Please initial _____)

Medical Freeze Option – If you become ill or injured and have been advised by a physician to temporarily discontinue training, The Court Masters will freeze any remaining training sessions for a period of up to 12 months from notification of injury or illness. You must complete a Medical Freeze Activation Form and provide a physician's certificate. A physician's release is necessary for you to return to training. (Please initial _____)

If you show by reason of permanent disability that you are unable to use the training package (sessions) or should you permanently move your residence more than 50 km from the area, you may cancel this agreement by sending payment for conducted training sessions. Payment will be subject to downgrading (the number of sessions used will be totaled and the applicable hourly rate will be charged per session), along with a \$50.00 cancellation fee plus written physical verification of your disability or of a new address to The Court Masters. If any refund is payable to you, it will be issued within 30 business days of notification to The Court Masters of disability or move. (Please initial _____)

(Date)

(Signature of Participant)